





A NOTE FROM OUR PRESIDENT

GERARD J. RAYMOND

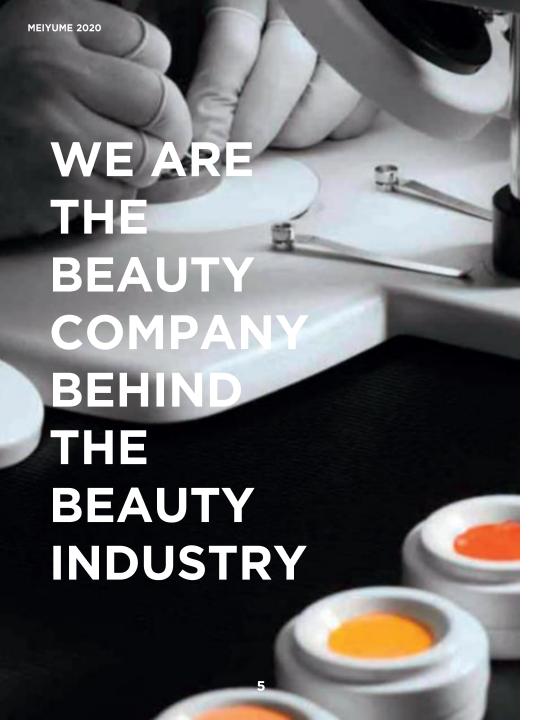
When Meiyume was rebranded in 2018, we positioned ourselves on the journey to Empower Beauty for the Future. An essential element to realize involves developing a strategy to drive sustainability across our value chain and build resilience for future generations. Our strategy "Empowering Sustainable Beauty Solutions" was established in 2019 to guide Meiyume's sustainability stewardship. We are striving to be "best-in-class" in delivering sustainable beauty solutions and become one of the leaders in the industry.

To reach this goal, we recognised the need to lay a solid foundation. The plan for 2020 was to build this platform to pave our continuing journey towards a sustainable future. 2020, though, has been a challenging year for everyone around the world with impact brought about by the COVID-19 pandemic still reverberating, therefore, everyone needed to take a step back, and rethink the way we do business.

This report showcases what Meiyume has achieved in 2020. From developing new products tailored for the pandemic and staying the course, to fulfilling the sustainability challenges that will come in the future – Meiyume continues on its path toward Empowering Sustainable Beauty Solutions.

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PRODUCT SOLUTIONS

Our Product Solutions empower brands both big and small to bring meaningful products to life.

As an industry leader in innovative packaging and bespoke formulations, we bring from concept to shelf solutions across skincare, colour cosmetics, fragrance, hair, and oral care. Our global network of suppliers and award-winning manufacturing facilities ensure that products can be delivered with speed, quality, and agility.

We are committed to being a world class organization that safeguards resources for the environment, upholds fundamental human rights, and drives an ethical and sustainable supply chain.

RETAIL SOLUTIONS

Our Retail Solutions focus on the pivotal interaction with the consumer as we tailor solutions to meet the unique needs of global brands and retailers.

We create enriching consumer experiences, from promotional and permanent display executions, to more experiential solutions incorporating digital, interactive layers. Some of our recent projects include touchless dispensers, interactive kiosks, and glorifiers with data capture capabilities.

All our technology solutions are data-driven and aim to uncover consumer behaviour insights to help shape our customers' business strategy. By experimenting with different approaches, we can quickly define the right retail strategies that can drive sales and engagement for brands and retailers alike.



2,014 1,248 suppliers globally

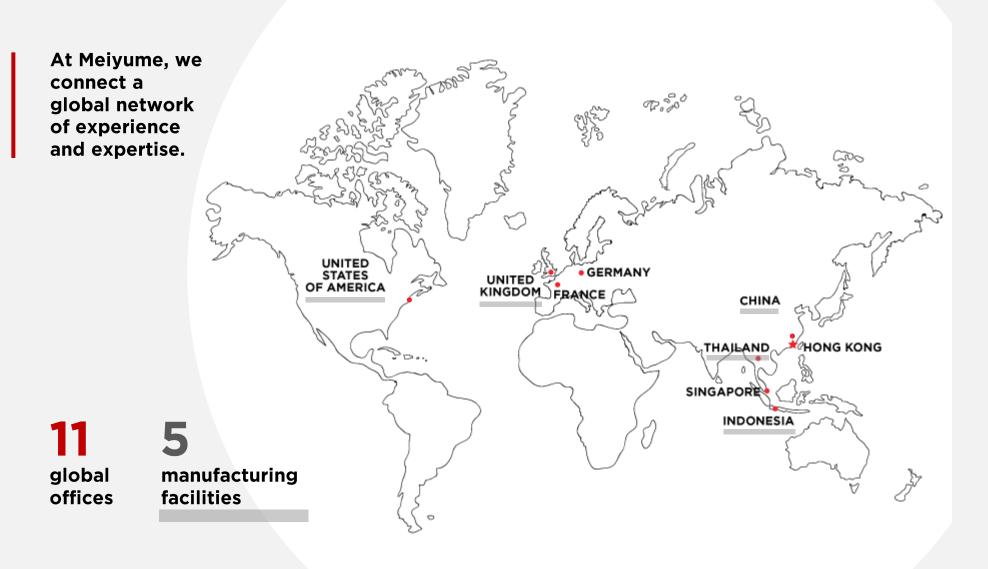


1,136 4.5M of charitable donations (USD)





AS OF DECEMBER 31, 2020



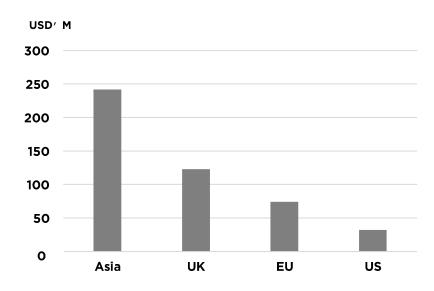


REVENUE & CONTRIBUTIONS

USD' M

Total Revenue	472.1
Employee Wages & benefits	48.7
Community Investments	4.2

REVENUE BY REGION



RESPONSE TO COVID-19

The impact of COVID-19 has posed unprecedented challenges to people's livelihoods and affected how businesses operate. We have undertaken measures to protect the health and wellbeing of our employees and pivoted our products and services to meet the needs of the market and communities where we live and work.

At the onset of the global pandemic, we have reacted swiftly in communicating the development and spread of the disease with our employees, as well as establishing preventive procedures to keep them safe and healthy.

We have implemented flexible working arrangements as well as rotation shifts to abide by social distancing protocols.

Leveraging our expertise and capabilities, we were able to support our communities and contribute to the global effort to combat the COVID-19 pandemic.

Since March 2020, we have transformed our manufacturing facilities in Asia and the UK to produce hand sanitizers and hand wash for medical staff and facilities.

In Thailand and Indonesia, we converted factory equipment to produce 80 tons of hand sanitizer per day and up to 6.5 million retail-sized units per month.

In the UK, we worked with a customer to produce tons of hand creams donated to National Health Services field hospitals across the country.











MEIYUME 2020

In tune with the public's heightened awareness on hygiene, we have rolled out a range of contactless beauty products and retail solutions.

One of our touchless beauty products, the **Gemstone Facial Wand**, allows customers to use one end to apply skincare formulation and the other end, crafted with customizable gemstones, to massage the skincare formulation in.

This design allows users to apply skincare without the need to dip their fingers into the product and contaminate the rest of the formulation.



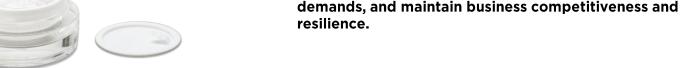








To build back from the pandemic, our sustainability agenda has become even more important as we navigate the new normal, cater to rapidly shifting consumer demands, and maintain business competitiveness and resilience.





Meiyume is committed to shaping the future of the beauty industry by embedding sustainability into every aspect of our operations. To achieve a successful integration of sustainability, we have defined clear responsibilities to manage our sustainability strategy and implementation across all departments. We manage sustainability across the organization at three levels: oversight, monitoring, and control.

Meiyume's highest governance body is the Board, led by the Chairman of the Board (the "Chairman") The Board is responsible for oversight; this includes following and approving our sustainability strategy and performance, and ensuring an effective risk management and internal control, and compliance with laws and regulations.

The Board established the Audit, Risk Management and Sustainability Committee (the "Committee"), which has three members and is led by the Chairman. The Committee meets at least two times a year, and their duties include monitoring the external auditors' effectiveness of the audit process, providing oversight of financial reporting system, risk management and internal control systems, and

and reviewing the Company's policies, practices and strategies on corporate responsibility and sustainability.

The Board appoints internal and external auditors to exercise the monitoring function. The monitoring function includes supporting the Board in the evaluation of risk management and internal control systems to identify areas for improvement.

The monitoring of corporate governance disclosure and statutory rules compliance is an important part of the process. Finally, where warranted due to specific cases, this also includes undertaking of independent investigations to validate compliance with policies set by the board.

Our Sustainability Team, which provides feedback to the Committee on sustainabilityrelated matters, is responsible for setting and monitoring the implementation of relevant sustainability policies, and executing the sustainability strategy. The Sustainability Team works cross-functionally with all departments to drive effective integration of sustainability into our operations and to achieve our sustainability commitments and targets.

DEVELOPING OUR SUSTAINABILITY STRATEGY

Against the backdrop of customers, changing sustainability expectations and demands, we developed our strategy in 2019 through a set of activities to identify our focus areas and associated targets to help enhance our sustainability performance throughout the value chain.

MATERIALITY REVIEW

Complied a list of sustainability topics by reviewing the sustainability strategies, targets and practices of industry peers and customers, as well as the existing practices of Meiyume and our parent company, the Fung Group.

MATERIALITY ASSESSMENT

Prioritized sustainability topics based on results from stakeholder engagement and defined the pillars, focus areas and associated targets to be included in our sustainability strategy upon management's validation.

STAKEHOLDER ENGAGEMENT

Conducted stakeholder engagement exercises, such as interviews and surveys, with external and internal stakeholders to understand their expectations and concerns on the listed sustainability topics.

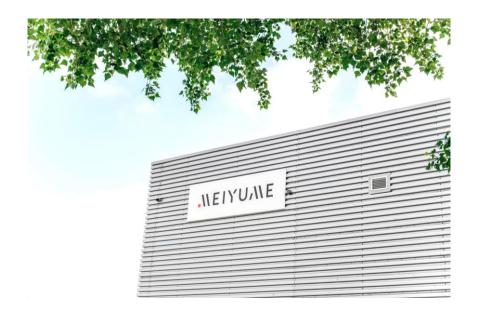
ONGOING REVIEW

Established a monitoring and implementation plan for our sustainability targets by working with different departments.

IMPLEMENTING OUR SUSTAINABILITY STRATEGY

Comprising of twelve focus areas that are divided into four strategic pillars, the five-year strategy serves as an overarching framework that guides our approach, demonstrates our commitments and allows us to track the progress of sustainability strategy. We envision to build the foundation of our baselines and strategy and be 'above average' in two to three years.

In this connection, the year 2022 will be our interim checkpoint to be 'above average' and 2025 will be our target year to be 'best in class' amongst industry peers and customers. Currently, we have a clear agenda to guide our actions to arrive at the 2022 checkpoint. Concurrently, we are also identifying and mapping out key areas to prioritize in order to meet the ambitious 2025 target.



EMPOWERING SUSTAINABLE BEAUTY SOLUTIONS

VISION

To demonstrate Meiyume's position to revamp the beauty industry with sustainable packaging solutions and formulas as it serves as a solutions provider to mainstream and micro brands across three continents.

MISSION

Transforming the beauty industry with sustainable solutions.

product process

Drive sustainable innovation in designs, materials and processes through life cycle analysis.

Continuously engaging our partner factories.

- Sustainable formulation
- Sustainable packaging and retail solutions
- Circular economy

Supplier engagement

Purposeful sourcing

people

Create a safe and inclusive working environment and give back to the community.

- Employee safety
- Gender equity
- Community engagement

places

Upgrade our facilities to improve our environmental footprint.

Green facilities

PRODUCT

As an industry leading pioneer in the provision of innovative product and retail solutions, we see the current and emerging trends to advocate sustainability and digitalization.

Hence, we focus our packaging solutions on increasing the recyclability, reusability and biodegradability of products, whereas our retail solutions hinge on elevating consumers' in-store experience while integrating the application of digitalized platforms.



PRODUCT Targets & Progress

Sustainable formulation

2020 Performance

Pivoted

We initially planned to map the environmental and social impacts of materials used in formulations and started to prepare for end-oflife assessment for new formulations

Realizing that this is not enough to help achieve our environmental goals, the direction for sustainable formulation has been pivoted to also move towards life cycle assessment (LCA)

Target by 2022 Above Average

Complete LCA for all products categories

Target by 2025 Best in Class

Achieve 100% full traceability of origin and post-consumer environmental impacts

Sustainable Packaging and Retail Solutions

On plan

We have identified our focuses to expand the following:

- Refillable Business Model
- Recyclable Product Offering
- · Packaging-free Product Offering

Deferred and pending study of environmental impact

· Biodegradable Product Offering

We have also established a clear roadmap to conduct LCA for different packaging materials, including plastic, metal, glass, paper, electronics and textile Complete life cycle assessment (LCA) for all products categories Packaging and retail solutions are 100% reusable, recyclable or biodegradable and designed for recovery

Circular Economy

Achieved

We have signed up for Sustainable Packaging Initiative for Cosmetics (SPICE)

Sign up for The New Plastics Economy Global Commitment and the SPICE Develop a 'Sustainable Materials Guideline" to support sourcing decisions that fulfil a circular economy model is available

PRODUCT

WHAT WE ARE DOING

To deliver sustainable formulation, packaging and retail solutions, we aim to avoid or minimize environmental impacts, especially carbon footprint, from point of origin to the post-consumer phase by exploring innovative designs and materials used, while meeting customer, consumer and market needs.

CRADLE-TO-GRAVE ASSESSMENT

We assess the environmental footprint of designed products to advise actionable points of improvement in minimizing environmental impacts from material extraction to design and production to disposal.

We plan to conduct cradle-to-grave assessment for our selected products made with tier 1 suppliers. We also provided our commercial and sourcing teams with trainings on LCA, including the respective tools and databases to be utilized. We are collecting environmental data from the production process of our tier 1 suppliers and even tier 2 suppliers, which are not owned by Meiyume, to expand the scope of having a comprehensive set of primary data as possible.

Material Extraction and Product Design Disposal and Recycling **Sourcing (traceability) Assessment** To estimate the To reduce disposal to landfill To Increase supply chain visibility **Objective** to understand the origin of environmental footprints. and increase collection rate of materials and ingredients sourced covering carbon emissions recyclable materials by and energy and water introducing recyclable and consumption, of a designed reusable packaging options product, and turn this data into insights to guide customers' decisions 2020 Organized a dedicated team We have rolled out We have developed packaging to oversee raw materials procedures to assess the products that are 100% **Highlights** sourcing environmental footprint reusable, recyclable and/or of our main packaging biodegradable Established traceability best products practices for select high risk Created design for recyclability materials auidelines

SUSTAINABLE PACKAGING

We are building up a database of sustainable materials, especially those that are biobased and made of recycled contents. We are also working with customers to develop packaging with higher recyclability and reusability. From 2019 to now, we obtained six patents and introduced 43 new concepts of packaging solutions.

100% RECYCLABLE AND BIOBASED PACKAGING

We introduced a range of sustainable packaging that is made of **moulded fibre**, a 100% recyclable, biobased, high-quality and ultra-light material.

This versatility of this material allows it to be customized into different shapes and sizes of packaging, unlocking opportunities to introduce more packaging using this material.



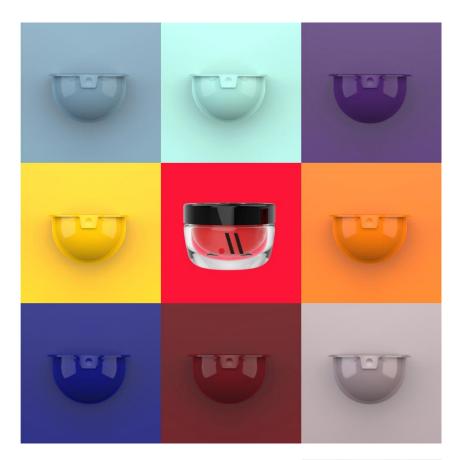


SMART REFILL

Our smart refill system (jars and capsules) reduces 52% of plastic weight at its second refill, compared to using three regular jars.

Both parts of the system are recyclable and can be made from postconsumer resin. This innovative packaging concept is covered by six patents.





INNOVATING RECYCLABILITY AND REUSABILITY

We launched our Infinite Aluminium Packaging Range for cosmetic bottles and jars, made from durable and recyclable materials suitable for refills and recycling.





MEIYUME SUSTAINABLE INNOVATIONS

We have seen continuous growth in demand for sustainable products, and more complexity of sustainability terminology. To address this, we created the Sustainability Innovation Stamp to communicate the sustainable properties of our product solutions.











RETAIL SOLUTIONS

The core of retail solutions we deliver evolves around elevating consumer experience and the measurement of return on investment.

We work with customers to bring in innovative solutions in response to the changing market trends.

DATA ANALYTICS

We leverage data analytics to shed light on consumer shopping behavior and preferences, turning data into actionable insights to cater consumers' changing preferences.

We developed an online platform to share this information with our customers.

PLANS FOR 2021

- Collect raw material usage data globally
 Based on Cradle to Gate assessments we h
 - Based on Cradle to Gate assessments we have concluded that raw materials comprise a large portion of the environmental footprint for our product solutions, With this in mind, we will start understanding our overall raw materials usage on a global level to find ways we can use more sustainable materials and to better understand our scope 3 footprint.
- Communicate product environmental impacts with customers
- Design assessment for all product categories
- Pilot end-of-life assessment for our formulations
- · Develop packaging free product offering
- Sign up for the New Plastics Economy Global Commitment



PROCESS Targets & Progress

2020 Performance

Target by 2022 Above Average

Target by 2025 Best in Class

Supplier Engagement

On plan

We have been measuring and evaluating the social compliance performance and impacts of our suppliers to provide recommendations for improvement

Develop programs and certifications to improve suppliers' sustainability performances are developed Ensure suppliers operate at the same standard as factories owned and operated by Meiyume

Purposeful Sourcing

On Plan

We have a supplier scoring methodology that has been developed to understand the performance of the suppliers. This scoring methodology is being rolled out to cover all our suppliers Develop a system to score suppliers' community impact rolled out to all suppliers Include community impact as one of the factory allocation criteria for all products

PROCESS

WHAT WE ARE DOING

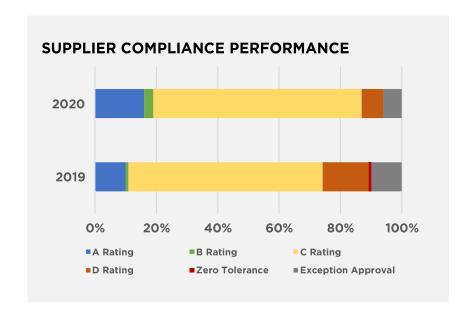
Our suppliers contribute to our indirect environmental and social footprints. We monitor, assess and help improve their performance through different forms of engagement.

SUPPLY CHAIN MANAGEMENT

We have clearly identified our tier 1 suppliers and collected their workforce data, such as gender ratio, to track their social performances.

Taking an extra step to go beyond basic compliance, we are working with suppliers to understand their underlying environmental footprint and collect relevant data from suppliers of different tiers. With our stringent procedures in place to review the compliance and performance of suppliers, we conduct regular on-site audits and baseline assessments on suppliers' factories.

We initiated a process for suppliers to complete factory audit remotely in light of the traveling restrictions due to COVID-19.



SUPPLIER GEOGRAPHICAL SPREAD



TOTAL SUPPLIERS: 1,248

COMMUNICATING SUSTAINABILITY WITH SUPPLIERS

Our Supplier Code of Conduct strengthens standards related to workplace safety, labor and human rights and environmental resilience. We organized five sessions of online and in-person training to introduce the requirements to our suppliers.

 Approximately 87% of our tier 1 suppliers have signed their acceptance of the updates. We will continue to engage with and reinforce our enhanced standards with suppliers who have not signed.

Extending our sustainability strategy to the supplier base, we provided trainings and workshops in the following areas:

- Waste 13 tier 1 suppliers have received relevant training.
- Health and safety 19 tier
 1 suppliers have received relevant training.

RESPONSIBLE RECRUITMENT IN OUR VALUE CHAIN

As a responsible company, Meiyume takes a proactive approach to address modern slavery and promotes fair employment.

For instance, our Responsible Recruitment Policy reinforces our recruitment approach and guides practices to support labor rights not only in our in our own operations, but in our supply chain as well.

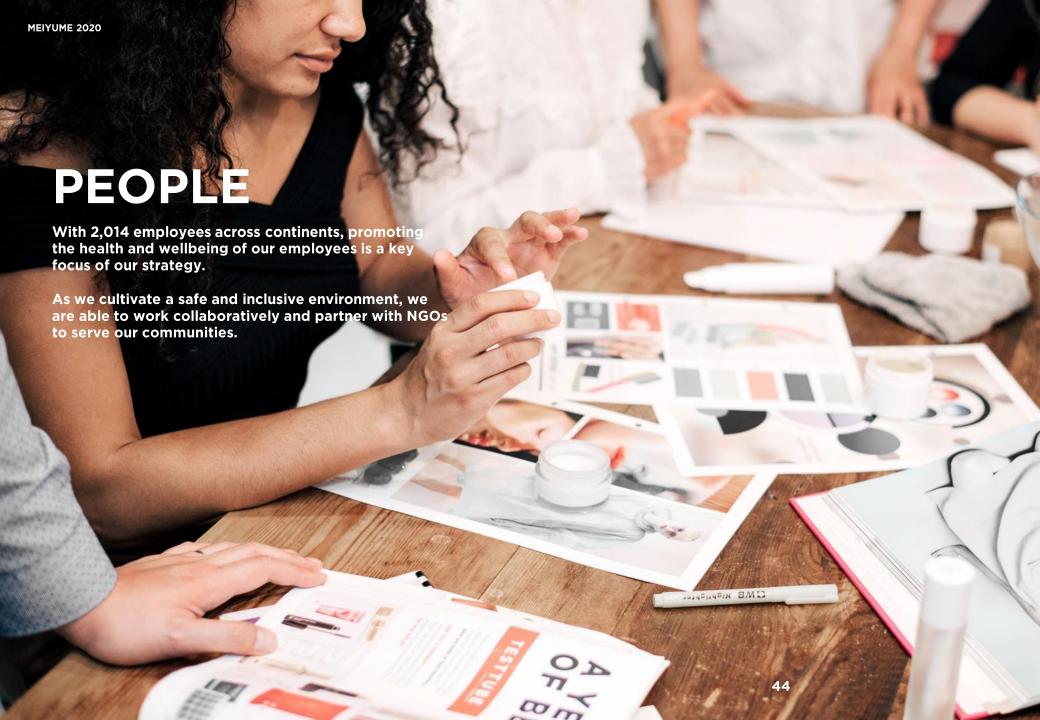
In addition, we partnered with Verité, an independent, non-profit, civil society organization that drives workplace diversity and equal opportunities, to organize staff training in relation to minimizing risks in third-party recruitment and the employment of foreign migrant workers. This training helped enhance staff awareness on labor issues in the supply chain.

For details regarding our disclosures on modern slavery, please refer to Meiyume's 2020 Modern Slavery Statement.

PLANS FOR 2021

- Develop and provide environmental-related trainings to our suppliers by identifying their training needs
- Continue remote auditing for our global supply chain network
- Improve visibility of tier 2 and tier 3 suppliers
- Explore opportunities for local sourcing





PEOPLE Targets & Progress

Employee Safety

2020 Performance

On plan

We have communicated our goals and targets set around health and safety with relevant staff, and established a baseline for injuries near misses

Target by 2022 Above Average

Zero workplace injuries and near misses

Provide basic safety training for all employees and refresher training every two years

Target by 2025 Best in Class

Zero workplace injuries and near misses

Provide basic safety training for all employees and refresher training every two years

Inclusion

Pivoted

We have reviewed the current gender pay gap as part of the strategy to promote gender equity. We have expanded the scope of the target to cover inclusion in general; not just gender equity Establish a steering committee to support improving inclusion in the workplace Be recognized as one of the top 10 companies for gender equality by Equileap

Community Engagement

On plan

We have been reviewing our community engagement strategy to better align with the United Nation's Sustainable Development Goals (SDGs), and exploring partnerships with Non-Governmental Organizations (NGOs)

Partner with NGOs to promote sustainable cosmetics

Define and implement a company-wide community investment program

PEOPLE

WHAT WE ARE DOING

We are committed to promoting the wellbeing of our people by implementing policies and measures to create a safe and inclusive working environment for employees to grow and thrive.

We also extend our care to the surrounding communities by supporting those in need and developing community investment programs.



PROMOTING SAFETY IN THE WORKPLACE

We develop and enforce safety protocol at every manufacturing site based on internationally recognized standards, such as OHSAS 18001 and ISO 45001. In particular, we record safety performances on-site to review current initiatives in place and identify preventive measures to mitigate occupational hazards.

In addition, our employees are required to undertake mandatory training and regular refresh as to enhance their safety awareness.

- All employees in China, Thailand, Indonesia and the US have received safety training
- Work-related fatality: 0
- High-consequence workrelated injuries (excluding fatalities): 1
- Recordable work-related injuries: 2.0
- Lost time injuries: 10 –
 we swiftly recorded and
 investigated the incidents
 to develop preventive
 measures

Near-misses: 39

SUPPORTING GENDER EQUITY

We embrace gender diversity in the workplace. We actively support the career development of our female employees and cultivate them as future leaders through tailored succession planning and the provision of sponsorships.

Note: Our workforce breakdown represents full time employees only.

TECHNICAL ROLES







OVERALL MEIYUME



• Male • Female

DRIVING IMPACT THROUGH CSR

Our community engagement activities focus on helping those in need, while cultivating a team that shares our values and mindset. By doing so, we hope to drive positive impact in the communities we serve.

HONG KONG

In support of the grassroots at the Kwai Tsing District, we donated daily necessity such as canned food, toys, clothes, cleansers to the People's Talents Bank Project by the HKSKH Lady MacLehose Centre.



CHINA

Our employees donated paintings and potteries made by themselves to help raise funds for an orphanage operated by the Shanghai Chunhui Children's Foundation.



INDONESIA

We donated a well drilling machine to the East Jakarta government to help prevent the floods affecting Jakarta in rainy seasons.



THAILAND

Located in the Phetchaburi Province, Laem Phak Bia is a coastal area with patches of mangrove that provide habitats for fishes and filtrate wastewater from the municipal. 400 employees participated in the conservation project of this area for maintaining growth of mangrove forests.



UNITED KINGDOM

Our team in the UK donated 5,000 masks to the Dorothy House Hospice Care back in April 2020.



SUPPORTING OUR COMMUNITIES IN TIMES OF CRISIS

Our progress in collaborating with NGOs and the communities has been slowed due to the impact and restrictions brought by COVID-19. To withstand this difficult time, we shifted our priority to supporting those in need and helping them.

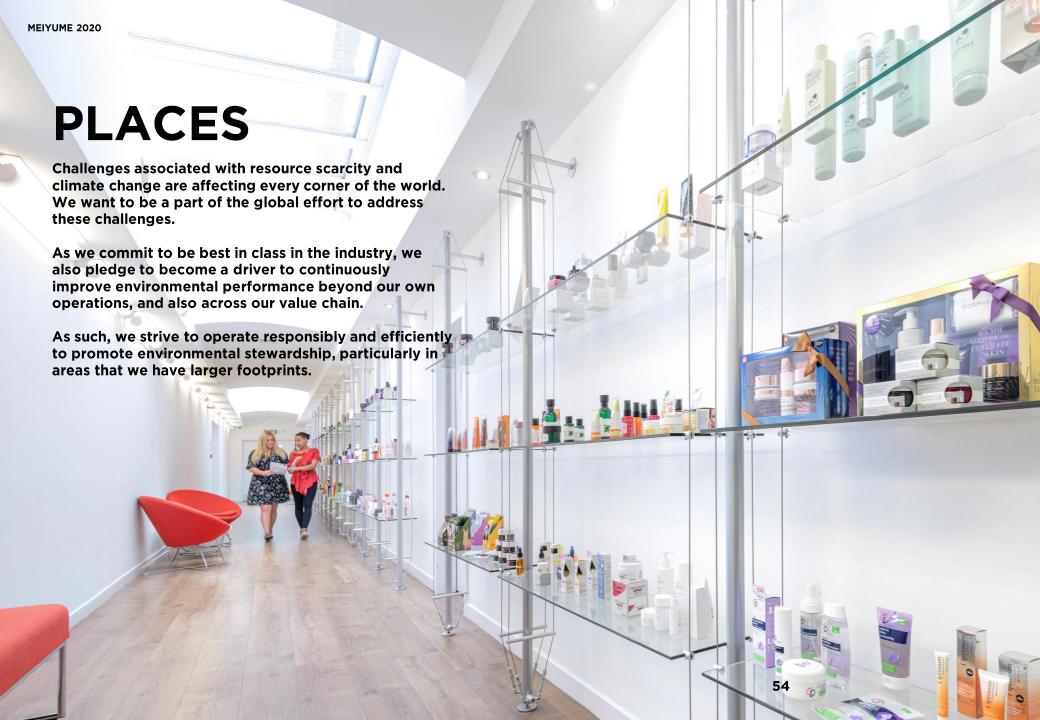
 We donated to the World Vision's fundraise as emergency relief in response to the pandemic.

- In 2020, this program has supported 277 development projects across 35 countries, benefiting 9,776,050 people in need
- We donated over 10,000 retail-sized Meiyume branded hand sanitizers to medical facilities
- We sourced and collected essential supplies, including surgical masks donated voluntarily by our employees, and distributed to the communities

PLANS FOR 2021

- Develop safety training plan to cover all employees
- Establish a steering committee to support inclusion
- Explore partnership and collaboration opportunities to promote sustainability





PLACES Targets & Progress

Carbon Emissions

2020 Performance

On plan

Establish the Scope 1 & 2 baseline for our decarbonization target

Set 90% absolute reduction by 2040 from baseline

Target by 2022 Above Average

Submitted and approves Science Based Targets (SBTs) in line with a 1.5°C future



Target by 2025 Best in Class

Implement emission reduction measures to achieve the – 1.5°C target

Water

On plan

Establish water use and discharge baseline for each manufacturing facility

Treat 100% wastewater before discharging at manufacturing facilities

Reduce water consumption from manufacturing process compared to the 2019 baseline

Waste

On plan

We have been reviewing the waste monitoring system to help establish the baseline for our target Record by-products at all factories by type and weight

Achieve zero waste generated from the manufacturing process to landfills

Green Building Certification

Achieved

Our new factory in Indonesia will obtained Leadership in Energy and Environmental Design (LEED) Platinum certification Obtain LEED certification for all new Meiyume factories built after 2019 Obtain the LEED certification for all new Meiyume factories built after 2019



PLACES

WHAT WE ARE DOING

We target our efforts to study and reduce the environmental footprint associated with our operations, especially our manufacturing sites, and supplier factories. Currently, we are taking steps to establish baselines for carbon, water and waste to better manage the respective issues.

We are also committed to improving resource efficiency in line with green building standards.

ENVIRONMENTAL MONITORING

In 2019, we adopted an online monitoring system to track the environmental performances of our manufacturing sites. We review these data, including energy and water consumption, GHG emissions and waste, to analyze areas for improving resource and operation efficiency.

To better understand our environmental footprint, we streamline the scope and process of data collection to build up our data inventory and progressively improve data accuracy.

For instance, we are working with the data partner to clearly define and record different types of segregated waste in order to have a clearer view of our waste stream, helping us to measure our impact and identify mitigative measures.

We also plan to utilize this dataset to establish a clear baseline of our carbon footprint for designing our SBTs.

Key performance indicators	2020	2019	Unit
WATER MANAGEMENT			
Water consumption	295,654	225,570	m³
Treated wastewater discharged	204,278	74,152	m³
ENERGY CONSUMPTION			
Diesel consumption (on-road)	12,464	8,102	L
Petrol consumption (on-road)	2,313	10,851	L
Liquified petroleum gas (LPG) consumption	469,428	422,508	L
Natural gas consumption	276,312	341,442	m3
Electricity consumption	20,756,585	21,894,869	kWh
Renewable electricity generated onsite	41,071	46,584	kWh
GHG EMISSIONS			
Scope 1 GHG emissions	1,309	1,197	Tonnes CO ₂ equivalent (tCO ₂ e)
Scope 2 GHG emissions	10,397	11,708	tCO₂e
Total Scope 1 & 2 GHG emissions	11,706	12,905	tCO₂e

Note 1: Scope 1 GHG emissions are associated with direct consumption of energy. Note 2: Scope 2 GHG emissions are associated with consumption of electricity, an indirect source of correct.

Note 3: We are in the progress of reviewing our waste data and plan to disclose relevant figures in future reports.

RENEWABLE ENERGY

We are shifting towards using cleaner energy sources. Our manufacturing sites in Thailand and Indonesia both installed solar panels to generate renewable electricity to use onsite.

 We generated 41,071 kWh renewable electricity onsite, representing 0.2% of our total electricity consumption in the manufacturing sites



GREEN FACILITIES

Our facilities integrate green elements and features to improve resource efficiency. We aim to achieve green building certifications and ratings, including the globally recognized LEED certification and other local green building ratings, in our manufacturing sites.

- Our research and development facility in Thailand achieved LEED Platinum certification in 2015
- Our manufacturing site in Indonesia (LF BEAUTY) has achieved the LEED Platinum certification and the green (good) level under the Program for Pollution Control, Evaluation and Rating (PROPER) in Indonesia





PLANS FOR 2021

- Enhance our own data collection process and inventory to better understand our footprint and identify improvement areas
- Map our indirect environmental footprints, such as those associated with suppliers and customers/consumers
- Establish our SBTs in line with a 1.5°C future and developing our carbon reduction plan including for Scope 3
- Establish baseline Scope 3 footprint for setting our environmental targets



CREDITS

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